

# Virginia Rent and Mortgage Relief Program (RMRP)

## Program Description

The Virginia Rent and Mortgage Relief Program (RMRP) is designed to support and ensure housing stability across the commonwealth during the coronavirus pandemic. Depending on availability of funds and household need, the RMRP may provide financial assistance for rent or mortgage payments for eligible households. This includes financial assistance for rent or mortgage payments past due beginning April 1, 2020 and onward. Financial assistance is a one-time payment with opportunity for renewal based on availability of funding and the household's need for additional assistance and continued eligibility.



## Eligibility

The RMRP will provide financial assistance on behalf of renters and mortgage holders who meet the following criteria:

- Have a valid lease or mortgage statement in their name or other documentation confirming the landlord-tenant relationship; and
- Have experienced a loss of income due to the Coronavirus pandemic including but not limited to:
  - Those who have been laid off;
  - Those whose place of employment has closed;
  - Those who have experienced a reduction in hours of work;
  - Those who must stay home to care for children due to closure of day care and/or school;
  - Those who have lost child or spousal support;
  - Those who have not been able to work or missed hours due to contracting COVID-19;
  - Those who have been unable to find work due to COVID-19; or
  - Those whose are unwilling or unable to participate in their previous employment due to their high risk of severe illness from COVID-19; and
- Have a rent or mortgage amount that is at or below 150% Fair Market Rent (FMR)
- Have a gross household income at or below 80% area median income (AMI) (based on current month's income). From June 29, 2020 through July 20, 2020, programs will prioritize households with a current gross household income at or below 50 percent AMI. The determination of income includes any unemployment insurance received by a member of the household but does not include one-time payments such as a stimulus check.

[Click here to find out if you may be eligible](#)

## Required Documentation

- Proof of income (pay stubs, bank statements, letter from employer, social security documents, pension)
- Valid lease or mortgage statement or other documentation confirming the landlord-tenant relationship
- The local program administrator will assist the household in obtaining these documents and will also assist the household in community and any other required documentation

# Local Program Administrator

Please use the following to determine appropriate program contact based on household's current location.

[Click here to find out if you may be eligible](#)

If you reside in:	Agency Administering Program	Contact
Accomack County	Accomack-Northampton Planning District Commission	757-787-2800
Albemarle County	Thomas Jefferson Planning District Commission	434-326-0950
Alexandria City	City of Alexandria Office of Community Service	703-746-5700
Alleghany County	Total Action for Progress	540-962-6328
Amelia County	STEPS	434-315-5909 ext. 206
Amherst County	Interfaith	434-846-6098
Appomattox County	Interfaith	434-846-6098
Arlington County	Arlington County Department of Human Services	703-746-5700
Augusta County	Valley Community Services Board	540-213-7347
Bath County	Valley Community Services Board	540-213-7347
Bedford City	Interfaith	434-846-6098
Bedford County	Interfaith	434-846-6098
Blacksburg City	New River Valley Community Action	540-633-5133
Bland County	HOPE	276-228-6280
Botetourt County	Total Action for Progress	540-283-4800
Bristol City	People Inc.	1-833-437-0114
Brunswick County	Tri-County Community Action Agency	434-404-3455
Buchanan County	People Inc.	1-833-437-0114
Buckingham County	STEPS	434-315-5909 ext. 206
Buena Vista City	Valley Community Services Board	540-213-7347
Campbell County	Interfaith	434-846-6098
Caroline County	Rappahannock United Way	540-373-0041
Carroll County	HOPE	276-228-6280

# Local Program Administrator

Please use the following to determine appropriate program contact based on household's current location.

[Click here to find out if you may be eligible](#)

Charles City County	ACTS	804-644-2401
Charlottes County	Tri-County Community Action Agency	434-404-3455
Charlottesville City	Thomas Jefferson Planning District Commission	434-326-0950
Chesapeake City	ForKids	757-587-4202
Chesterfield County	ACTS	804-644-2401
Christiansburg City	New River Valley Community Action	540-633-5133
Clarke County	People Inc.	1-833-437-0114
Colonial Heights City	St. Joseph's Villa	804-722-1181
Covington City	Total Action for Progress	540-962-6328
Craig County	Total Action for Progress	540-283-4800
Culpeper County	People Inc.	1-833-437-0114
Cumberland County	STEPS	434-315-5909 *206
Danville City	STEP	540-483-5142
Dickenson County	People Inc.	1-833-437-0114
Dinwiddie County	St. Joseph's Villa	804-722-1181
Emporia City	The Improvement Association	434-634-2490
Essex County	Bay Aging	804-758-2386
Fairfax City	Northern Virginia Family Service	703-222-0880
Fairfax County	Northern Virginia Family Service	703-222-0880
Falls Church City	Northern Virginia Family Service	703-222-0880
Fauquier County	People Inc.	1-833-437-0114
Floyd County	New River Valley Community Action	540-633-5133
Fluvanna County	Thomas Jefferson Planning District Commission	434-326-0950
Franklin City	ForKids	757-587-4202

# Local Program Administrator

Please use the following to determine appropriate program contact based on household's current location.

[Click here to find out if you may be eligible](#)

Franklin County	STEP	540-483-5142
Frederick County	People Inc.	1-833-437-0114
Fredericksburg City	Rappahannock United Way	540-373-0041
Galax City	HOPE	276-228-6280
Giles County	New River Valley Community Action	540-633-5133
Gloucester County	Bay Aging	804-758-2386
Goochland County	ACTS	804-644-2401
Grayson County	HOPE	276-228-6280
Greene County	Thomas Jefferson Planning District Commission	434-326-0950
Greensville County	The Improvement Association	434-634-2490
Halifax County	Tri-County Community Action Agency	434-404-3455
Hampton City	United Way of Greater Williamsburg	757-247-0379
Hanover County	ACTS	804-644-2401
Harrisonburg City	Mercy House	540-216-2350
Henrico County	ACTS	804-644-2401
Henry County	STEP	540-483-5142
Highland County	Valley Community Services Board	540-213-7347
Hopewell City	St. Joseph's Villa	804-722-1181
Isle of Wight County	ForKids	757-587-4202
James City County	United Way of Virginia Peninsula	757-229-2222
King and Queen County	Bay Aging	804-758-2386
King George County	Rappahannock United Way	540-373-0041
King William County	Bay Aging	804-758-2386
Lancaster County	Bay Aging	804-758-2386

# Local Program Administrator

Please use the following to determine appropriate program contact based on household's current location.

[Click here to find out if you may be eligible](#)

Lee County	Family Crisis Support Services	276-679-7240
Lexington City	Valley Community Services Board	540-213-7347
Loudoun County	Northern Virginia Family Service	703-777-0420
Louisa County	Thomas Jefferson Planning District Commission	434-326-0950
Lunenburg County	STEPS	434-315-5909 *206
Lynchburg City	Interfaith	434-846-6098
Madison County	People Inc.	1-833-437-0114
Manassas City	Northern Virginia Family Service	703-792-3366
Manassas Park City	Northern Virginia Family Service	703-792-3366
Martinsville City	STEP	540-483-5142
Mathews County	Bay Aging	804-758-2386
Mecklenburg County	Tri-County Community Action Agency	434-404-3455
Middlesex County	Bay Aging	804-758-2386
Montgomery County	New River Valley Community Action	540-633-5133
Nelson County	Thomas Jefferson Planning District Commission	434-326-0950
New Kent County	ACTS	804-644-2401
Newport News City	United Way of Greater Williamsburg	757-247-0379
Norfolk City	ForKids	757-587-4202
Northampton County	Accomack-Northampton Planning District Commission	757-787-2800
Northumberland County	Bay Aging	804-758-2386
Norton City	Family Crisis Support Services	276-679-7240
Nottoway County	STEPS	434-315-5909 *206
Orange County	People Inc.	1-833-437-0114
Page County	People Inc.	1-833-437-0114

# Local Program Administrator

Please use the following to determine appropriate program contact based on household's current location.

[Click here to find out if you may be eligible](#)

Patrick County	STEP	540-483-5142
Petersburg City	St. Joseph's Villa	804-722-1181
Pittsylvania County	STEP	540-483-5142
Poquoson City	United Way of Greater Williamsburg	757-247-0379
Portsmouth City	Portsmouth Department of Social Services	757-405-1800
Powhatan County	ACTS	804-644-2401
Prince Edward County	STEPS	434-315-5909 *206
Prince George County	The Improvement Association	434-634-2490
Prince William County	Northern Virginia Family Service	703-792-3366
Pulaski County	New River Valley Community Action	540-633-5133
Radford City	New River Valley Community Action	540-633-5133
Rappahannock County	People Inc.	1-833-437-0114
Richmond City	ACTS	804-644-2401
Richmond County	Bay Aging	804-758-2386
Roanoke City	Total Action for Progress	540-283-4800
Roanoke County	Total Action for Progress	540-283-4800
Rockbridge County	Valley Community Services Board	540-213-7347
Rockingham County	Mercy House	540-216-2350
Russell County	People Inc.	1-833-437-0114
Salem City	Total Action for Progress	540-283-4800
Scott County	Appalachian Community Action Agency	276-452-2241
Shenandoah County	People Inc.	1-833-437-0114
Smyth County	HOPE	276-228-6280
Southampton County	ForKids	757-587-4202

## Local Program Administrator

Please use the following to determine appropriate program contact based on household's current location.

[Click here to find out if you may be eligible](#)

Spotsylvania County	Rappahannock United Way	540-373-0041
Stafford County	Rappahannock United Way	540-373-0041
Staunton City	Valley Community Services Board	540-213-7347
Suffolk City	ForKids	757-587-4202
Surry County	The Improvement Association	434-634-2490
Sussex County	The Improvement Association	434-634-2490
Tazewell County	People Inc.	1-833-437-0114
Virginia Beach City	ForKids	757-227-5932
Warren County	People Inc.	1-833-437-0114
Washington County	People Inc.	1-833-437-0114
Waynesboro City	Valley Community Services Board	540-213-7347
Westmoreland County	Bay Aging	804-758-2386
Williamsburg City	United Way of Virginia Peninsula	757-229-2222
Winchester City	People Inc.	1-833-437-0114
Wise County	Family Crisis Support Services	276-679-7240
Wythe County	HOPE	276-228-6280
York County	United Way of Virginia Peninsula	757-229-2222

