Ballot Scout – Tracking your ballot

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Caroline County Announces New Tool to Track Mail-In Ballots

Voters and election officials will be able to track ballots using Ballot Scout

Caroline County, Bowling Green, VA, is partnering with a tool called Ballot Scout, a service that allows election staff and voters to track the delivery of mail-in ballots through the United States Postal Service (USPS). Ballot Scout will be available to use for the upcoming November 2, 2021 General Election in Caroline County, VA.

"Caroline County voters can now track their mail-in ballots using Ballot Scout. Learn more about the tool below, and sign up for alerts about your ballot's location" – Kathy McVay, Caroline County Registrar/Director of Elections

Built by Democracy Works, the tool uses USPS scan data to track the exact location of a ballot in the mail stream. This allows election staff to ensure ballots are being delivered to the correct locations in a timely manner, and when needed, correct any issues that arise during mailing as quickly as possible.

Ballot Scout also allows voters to track their own ballots by entering their information on https://v2.ballotscout.org/caroline-county/search They will be able to view the status of their voted ballot as being mailed, in transit, or delivered. Voters can also opt-in to real-time messaging, and receive text or email notifications to track their ballot's journey.

""Ballot Scout is designed to give election officials and voters complete visibility into the mailing process," said Jessenia Eliza, Director of Government Initiatives at Democracy Works. "Leveraging USPS Intelligent Mail barcode data, Ballot Scout provides transparency and accountability into a mail ballot's full chain of custody, ensuring that ballots are not simply lost in the system," she added.

To learn more about voting by mail in Caroline County, please visit https://co.caroline.va.us/285/General-Registrar To learn more about Ballot Scout, visit www.democracy.works/ballot-scout.